



Important Notice About DocuSign Requirements for Medication Deliveries

Dear Valued Patient,

Beginning **November 1, 2025**, we will be implementing an updated delivery policy to ensure compliance and accuracy in our records.

All patients must **sign their previous delivery tickets through DocuSign** before future deliveries can be released. Please note that **packages will be held** if prior delivery tickets remain unsigned.

This process helps us:

- Confirm safe and accurate delivery of your medications.
- Maintain proper documentation for compliance and patient safety.
- Improve efficiency in processing future deliveries.

Important Reminder:

When accessing your DocuSign form via text message or email, you will be asked for an Access Code.

Your Access Code is your date of birth, entered in the following format:

MMDDYYYY

(Example: 04221987)

To avoid any interruption in your medication deliveries, please complete all pending DocuSign forms as soon as possible.

If you have any questions, please contact the pharmacy at **(844) 370-6204**. We are happy to assist you.

Thank you for your prompt attention and cooperation.

Sincerely,

CAN Community Health Pharmacy